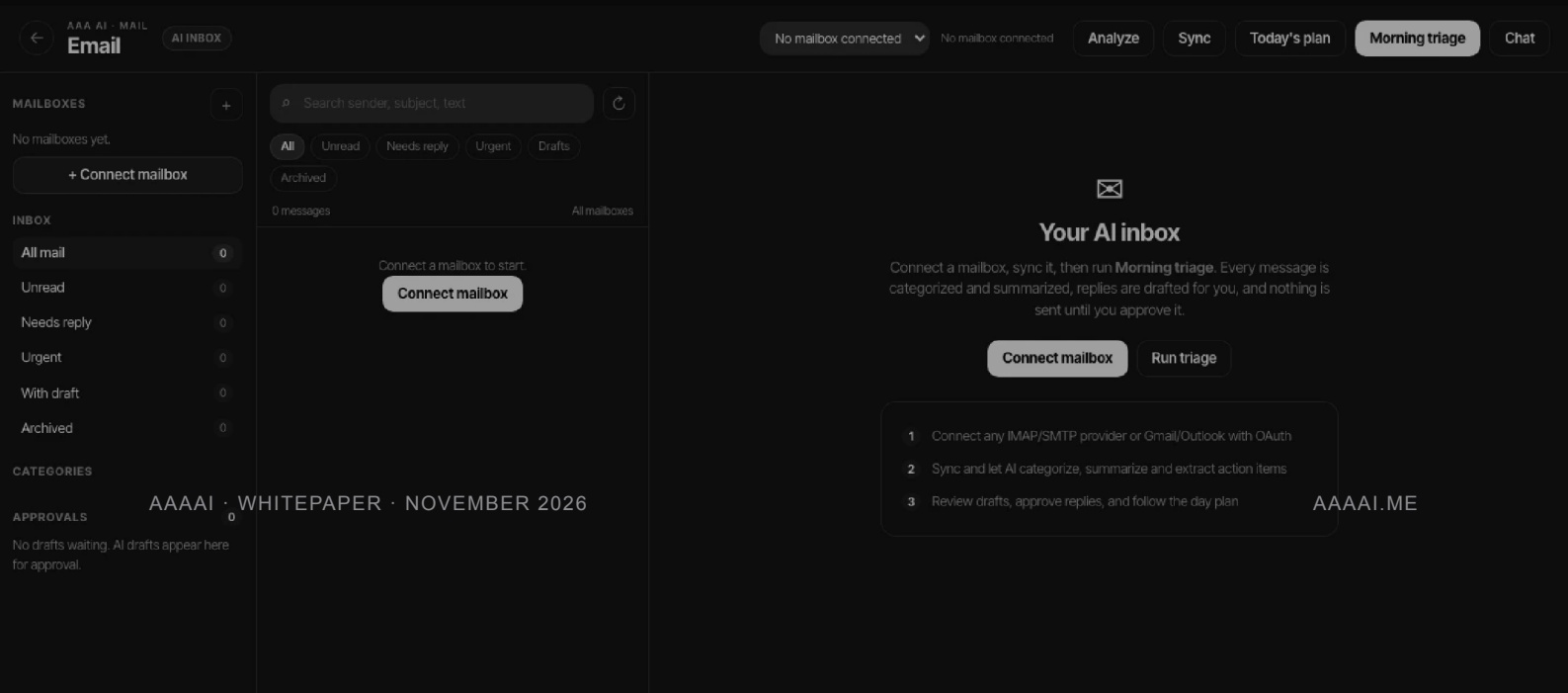
A|A|A AI

EMAIL

Email

An approval-gated AI inbox with 24 providers, OAuth, triage, summaries and drafts that never send without a person.



WHITEPAPER · 02

The inbox as a governed workflow.

Email is the highest-volume business surface, and the easiest place for an agent to do damage. AAA AI treats every outbound message as a draft with an explicit owner and an approval state.

The client connects IMAP/SMTP or a provider API, syncs incrementally, categorises and summarises messages, extracts action items and prepares replies. Morning triage runs sync → analysis → drafts → plan in one action.

Capabilities

- **24 providers**, provider detection, Google/Microsoft OAuth and autoconfig for custom domains.
- **Microsoft Graph** for tenants that disable IMAP or SMTP AUTH.
- **Triage** with focus items, schedule, waiting-on-a-reply and risks.
- **Approval-gated drafts**: edit, regenerate, reject, approve-and-send.

WHITEPAPER · 03

Trust, limits and deployment.

Safety model

Drafts queue as **pending** by default. Optional low-risk auto-send is guarded by confidence, risk flags, sender history, allowed categories, placeholder checks and a daily cap. Mailbox credentials are Fernet-encrypted at rest; the API never returns passwords or tokens.

Operating guidance

- Start with approval-only, one shared mailbox and a narrow allowed-category list.
- Review the daily plan and weekly draft quality before enabling any auto-send.
- Use per-user mailboxes; never share credentials between people.
- Keep email data in the deployment boundary (cloud, VPC or self-host).

Local data lives in data/email_client.db when DATABASE_URL is unset; production uses PostgreSQL. Product URL: web.aaaai.me/email.